

WARRANTY TERMS FOR UNITS LOCATED ABROAD

ERBAY warrants all units and equipment against defects in manufacture, material and workmanship for eighteen months from delivery, or one year from initial start-up (whichever occurs first) unless there is a special condition in the contract about extending the warranty. Warranty is only for pieces and damage of electrical motor's coil is not valid for warranty. All claims must be supported by evidence that the failure has occurred within the warranty period. The unit serial number, model and type must be notified while applying.

- As a result of the application made to Erbay due to the failure, Erbay will decide whether the failure is within the scope of warranty (whether the failure is caused by Erbay or not).
- Materials which are replaced under warranty will be delivered according to delivery terms in contract conditions.
- ERBAY will not pay any labor cost during the equipment replacement which is under warranty.
- ERBAY have the rights to decide for replacing with new one or repairing of the broken material.
- Broken material which is replaced with new one under warranty will be delivered to ERBAY factory address by client.
- In the case of any disagreements for reason of the compressor failures in warranty period between ERBAY and client, Compressor will be send to authorized service which is approved from compressor manufacturer. ERBAY and client will decide according to results of report. ERBAY will not be liable for cost of the transportation of compressor and cost of technical inspection.

This warranty will not be valid concerning failures;

- Failures occurring because of replacing the unit.
- Failures in installation or in subsequent modifications.
- Delaying the periodic maintenances specified in "Montage, Installation, Operation and Maintenance Manual".

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- Failures occurring in operating faults.
- Failures occurring because of missing phases, low voltage, high voltage, voltage unbalance between phases, sudden electrical surges and operating the unit with different voltage from unit label (burning of the motor coils...etc.).
 - Damage or failure caused by fire or natural disasters.
 - Failures occurring in battery of electronic expansion valve driver.
 - Failures occurring because of corrosion and acidic effect of unit working place, on surfaces of the condenser coils and other parts.
 - Failures occurring because of operating the unit, out of specified conditions in the unit manual.

Failure caused by any of these conditions will automatically void the warranty.

- If the initial start of the unit is not carried out by ERBAY personnel.
- If the periodic maintenances specified in "Montage, Installation, Operation and Maintenance Manual" are not carried out by ERBAY technical services or ERBAY approved technicians.
 - If the unit is operated out of the limits stated in catalogues and contract conditions.
 - If the modifications, repairs on the installation and the system are made without approval from ERBAY.
 - If the ERBAY approved original spare parts, oils and refrigerants are not used.
 - If the encoded parameters of Microprocessor Control System are changed by client.

In the case of any disagreements between ERBAY and client, "Istanbul Law Court" will be authorized.

Bayram KÖMÜRCÜ
GENERAL MANAGER



SOĞUTMA İKLİMLENDİRME CİHAZLARI SAN. VE TİC. A.Ş.